

Continuing Studies

January - May 2026

Lifelong learning for all ages.

In-class and online courses designed
to take your career to the next level.

Continuing Studies at YukonU offers flexible learning opportunities to help you continue your education, upgrade your skills, or discover something entirely new. We develop our suite of personal and professional development courses around a commitment to advancing the interests and lives of Yukoners like you. We hope to inspire dreams, reveal passions, and change lives throughout the territory.

Courses are led by industry leaders, local and national experts. YukonU can customize any of our training opportunities to meet the learning solutions you need—right here at home in the Yukon—and inspire the very best in you, our learner.

How to register

By phone

867 668 8710 ext. 2 or

1 800 661 0504 (toll free)

Quote the Course Code found in the course description.

In person

500 University Drive, Whitehorse

Come to the Admissions Office, across from the Campus Store.

By email

Registrations@yukonu.ca

If you are in a community, contact your community campus.

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- Conversational Spanish
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- Orientation & Navigation

Professional Development



Whether you are exploring a new professional path or refreshing your skills, these professional development courses will help you maximize your potential in the workplace and beyond. Our instructors, bringing their industry and personal expertise directly into the classroom, are passionate about teaching and committed to the success of participants. Join a community of learners dedicated to personal and professional growth.

Looking for more information?

Reach out to our team!

YukonU.ca/CS
ce@yukonu.ca
867 668 5200



Professional Skill Development

Customer Service

Code CUST CE01
Fee \$325 + GST

Deliver exceptional service with confidence. In this one-day course, you'll explore what great customer service looks like, how your actions influence the customer experience, and practical ways to handle challenges with professionalism and empathy.

Perfect for anyone in a front-line, retail, admin, or hospitality role — or anyone who wants to up their service game.

NEW

Constructive Conversations: Feedback Without the Fear

Code BMGM CE19
Fee \$125 + GST

Turn fear of feedback into growth and connection. In this half-day session, you'll explore why feedback often triggers tension, learn how to deliver it, so others hear it and act on it, and develop comfort receiving feedback yourself.

Ideal for supervisors, team leads, working professionals, volunteers, or anyone wanting to build a feedback-friendly culture.

Social Media 101

Code COMM CE01
Fee \$325 + GST

Learn how to make social media work for you. Designed for anyone who promotes ideas online, this course explores how different platforms can build your brand, engage audiences, and drive real results. You'll craft a simple social media plan, choose the right tools for your goals, and learn how to measure what's working — so you can post with purpose instead of guesswork.

Time Management: Strategies for Personal and Professional Efficiency

Code ADMN CE01
Fee \$325 + GST

Learn how to work smarter, not harder. In this one-day workshop, you'll replace multitasking chaos with clear priorities using proven tools like the 80/20 rule and Eisenhower Principle. Build routines that stick, manage interruptions with confidence, and create a time-management system that actually works for you.

Non-Profit organization training

Discover specialized training tailored for non-profit organizations, designed to address the unique challenges and opportunities they face. Equip your team with the skills and knowledge needed to navigate the complexities of the non-profit sector and drive positive social impact.

Understanding Finance for Non-Profits & Small Business

Code MANG CE12
Fee \$325 + GST

This course is designed for non-profit leaders/staff and small business owners who want to build a strong foundation in financial management.

Covering essential financial topics, the course equips participants with the knowledge to promote accountability, develop and monitor budgets, and effectively collaborate with finance teams, including board members and external partners. Participants will learn to interpret and analyze financial statements, implement robust documentation practices, and comply with key reporting requirements.

Through practical exercises, you'll gain insights into budgeting strategies, cash flow management, and annual financial planning, ultimately supporting informed decision-making and long-term fiscal sustainability.

Conflict Resolution

Conflict resolution seeks to transform difficult situations into opportunities for growth, improved understanding, and stronger relationships. Through a combination of deeper insights into conflict, hands-on role-playing, and enhanced self-awareness, these courses will empower participants to resolve conflicts effectively, improve communication, and strengthen both their professional and personal lives.

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Ideal for supervisors, team leads, working professionals, volunteers, or anyone wanting to build a feedback-friendly culture.

Conflict Resolution

Code CR CE02
Fee \$525 + GST

Conflict can be a catalyst for growth and innovation when managed effectively.

In this engaging 2-day course, you'll learn essential skills to navigate workplace conflicts and transform challenges into positive outcomes. By enhancing your self-awareness and empathy, you'll be equipped to achieve constructive resolutions that benefit all parties involved.

NEW

Consent & Boundaries in the Workplace

Code CR CE06
Fee \$325 + GST

Organizations that prioritize consent and healthy boundaries experience fewer conflicts, higher retention, and stronger cultures of respect. This course equips participants with the language, skills and tools to identify personal and professional boundaries, advocate for their own needs, and support others to do the same. Participants will explore the shared responsibility between individuals and employers in maintaining a safe and inclusive workplace, balancing self-advocacy with adherence to organization policies and values.

Leadership & Management

Our leadership and management courses are designed to equip both current and aspiring leaders with the skills and expertise needed to succeed in today's work environment. Whether you're leading a small team or a large organization, transitioning into a supervisory role, or aiming to enhance your leadership abilities, these courses cover key topics such as team building, effective communication, conflict resolution, and strategic planning.

Leading in Times of Uncertainty

Code LEAD CE15
Fee \$525 + GST

Explore how to inspire and motivate your team when the future feels uncertain, cultivate resilience, and harness the power of adaptability. Learn to leverage ambiguity as an opportunity for innovation and growth rather than a barrier to progress. Through interactive discussions, case studies, and real-world examples, you'll develop the skills and mindset needed to thrive as a leader in times of uncertainty.

NEW

Leader as Coach: Driving Performance Through Connection

Code LEAD CE15
Fee \$325 + GST

Explore what adopting a coaching approach to leadership means, how effective it is, and how you can use it with your team, your colleagues, and stakeholders.

Leave behind the days of "command and control" and learn instead of listening first and empower others to find their own solutions. Participants will leave with a solid grasp of the coaching approach and a set of proven tools and strategies to use immediately in their professional roles.

NEW**Women In Leadership****Code** LEAD CE18
Fee \$325 + GST

Women have long been catalysts for change across industries—from trailblazers who broke barriers to today's leaders shaping inclusive workplaces. This one-day workshop explores the evolution of women's leadership, the barriers that persist, and the unique strengths women bring to their roles. Through reflection and skill-building activities, participants will explore their leadership styles, build confidence, and develop strategies to lead with authenticity and impact.

Managing Difficult Conversations**Code** BMGM CE09
Fee \$325 + GST

No matter how skilled we are as communicators, we all face moments when conversations become challenging — whether it's addressing performance issues, delivering feedback, or navigating conflict within a team.

This one-day workshop provides practical tools and strategies to help you handle tough discussions with clarity, confidence, and respect. Through interactive discussions and real-world examples, you'll learn how to prepare for difficult conversations, keep them on track, and achieve positive outcomes — even when emotions run high.

Administrative & Computer Skills

Discover your full potential with courses tailored to administrative professionals. Our programs are designed to provide you with the key skills needed to succeed in today's dynamic business world.

Professional Minute-Taking**Code** MINU 001
Fee \$325 + GST

Establish yourself as the minute-taking expert in your volunteer role or workplace.

This one-day course covers meeting preparation, understanding various meeting types, and adapting to their specific goals and contexts. You'll learn to create well-structured agendas, identify the vital elements of excellent minutes, and employ valuable tips and tricks to enhance your minute-taking skill set. Through hands-on practice and provided templates, you'll refine your minute-taking and writing skills, ensuring efficiency and consistency in your role.

Records Management for Administrative Professionals**Code** RECM CE02
Fee \$325 + GST

Juggling multiple client files, tracking expirations, and organizing documents can become overwhelming. For administrative professionals seeking to streamline their record management, this course is tailored to simplify the process!

You'll learn practical strategies for managing incoming and outgoing records seamlessly, along with accurate tracking of dates, approvals, and other critical data. Empower yourself with the knowledge and tools to implement sustainable long-term record management procedures.

Beyond Administration: The Modern Executive Assistant**Code** ADMN CE024
Fee \$325 + GST

The executive assistant (EA) in today's professional landscape has evolved from the traditional supporting role to that of a strategic partnership. EAs are expected to not only provide administrative support but also be responsible for strategic counsel, technical expertise, and critical analysis.

In this one-day course, you will explore battle-tested skills top executive assistants swear by and discover tools to elevate your EA game.

Bookkeeping and Finance

Take your career to the next level with in-depth training in bookkeeping and finance. Whether you're just starting out or an experienced professional aiming to expand your skills, these courses offer a complete learning journey covering core bookkeeping practices and essential financial expertise.

Bookkeeping Fundamentals Level 1

Code BOOK CE01

Fee \$595 + GST

Designed for individuals seeking a foundational understanding of bookkeeping principles and practices, this introductory course is ideal for those with little to no bookkeeping experience.

NEW

PRE

Quickbooks Level 1 for Quickbooks Online

Code BOOK CE03

Fee \$595 + GST

Build your foundational skills in QuickBooks Online through guided, hands-on learning in a supportive, in-person computer-lab setting. It introduces you to the essential tools and workflows for setting up a company, managing daily transactions, and creating basic financial reports. You'll gain practical experience recording income and expenses, reconciling accounts, and understanding how QuickBooks Online tracks financial data in real time.

Pre-requisite(s):

Bookkeeping Fundamentals Level 1 or, demonstrated professional experience in Bookkeeping and/or Finance

Strong computer literacy and confidence using web-based applications

Finance for the Non-Financial Manager

Code MANG 001

Fee \$525 + GST

This practical two-day course is designed to make financial concepts clear and accessible for those without a formal finance background. You'll gain the tools and confidence to interpret financial information, participate in budget discussions, and make strategic decisions that contribute to your organization's success.

Ideal for managers, team leads, project coordinators, and professionals in operations, HR, marketing, sales, or IT — this course is also a great fit for entrepreneurs and business owners looking to strengthen their financial decision-making.

Contract training

We specialize in customizing professional development opportunities, right here in the Yukon.

Schedule a call today

Are you ready to partner with us? We will provide training to empower your team in achieving personal and organizational success.

867 668 5200
ce@yukonu.ca

What is contract training?

Contract training involves developing and delivering training courses specifically for an organization or business. The focus is on addressing the unique goals, challenges, and needs of the group, providing targeted skill development and learning outcomes that align with the organization's objectives. These courses are designed to allow for flexibility in content, delivery methods, duration, and scheduling.

How does it work?

Exploration

Over email, phone, or in person, we will meet to better understand your organization's needs, goals, and training preferences.

Customization

We tailor training content and delivery to align with your goals, incorporating northern-specific content as necessary.

Delivery

Our dynamic instruction methods engage participants through interactive and adaptable approaches, ensuring an impactful and effective learning experience.

Project Management

Continuing Studies can support your professional development through a comprehensive series of project management courses and certificate programs. These courses are based on the Project Management Institute's (PMI's) standards and guidelines, use the Project Management Body of Knowledge (PMBOK), provide Professional Development Units (PDUs), and offer access to the Certification Preparation workshops.

All courses are offered in partnership with National Project Management Inc.



Project Management Essentials Part 1

Code PROJ 001
Fee \$997.50 + GST

Delivered in partnership with National Project Management Inc, participants receive a comprehensive overview of project management techniques to effectively plan, manage, and control projects based on the standards of the Project Management Institute. Upon completion of this course, participants will be able to understand and apply project management techniques to their current and future projects.

The course is appropriate as a first course for those who are working towards their PMP® or CAPM® certification.

Project Management Essentials Part 2

Code PROJ 003
Fee \$997.50 + GST

This course provides a comprehensive overview of the issues which project managers face in their work and provides practical tools, based on Project Management Institute (PMI) Project Management Body of Knowledge (PMBOK® Guide) best practices, for managing them. Instruction and industry examples of these methodologies are provided in an interactive format.

Participants receive more advanced project management skills development training building on the theory and fundamentals learned in Project Management Essentials Part 1.

NEW

SharePoint for Project Management

Code PROJ 007
Fee \$997.50 + GST

Microsoft SharePoint is an integrated suite of server capabilities that can provide organizational efficiency for document management, information sharing, business process integration, and team collaboration across your organization. Learn to easily create and manage collaborative websites that integrate seamlessly with the web, Windows, and MS Office and earn Professional Development Unit (PDU) credits from the Project Management Institute (PMI).

MS Project for Managing Projects

Code PROJ 006
Fee \$997.50 + GST

MS Project is a powerful industry standard software tool that can help you manage projects, programs, and multiple tasks. This course provides the skills to create project plans, identify tasks, assign resources to tasks, create project calendars, and custom reports to monitor progress tracking budget, schedule, and task status. Participants will learn how to create project plan templates that may be reused to significantly improve project organizational efficiency.

Content is compliant with the project management theory, practices, and standards of the Project Management Institute (PMI).

Testimonial

"I had an exceptional experience in the [Digital Photography] course. The instructor shared her knowledge in photography with patience and grace while providing a balance of classroom time along with practical hands-on experience. I was able to take some amazing photographs with the skills I learned and would highly recommend this course to anyone who is interested in photography."

- Teresa Waugh, Digital Photography student

Human Resources

Enhance your HR expertise with our comprehensive professional development series. Whether you are a seasoned Human Resource professional or just starting out in the field of HR, these courses are tailored specifically for you.

Performance Management & Coaching

Code HRAC 006
Fee \$499 + GST

Ready to lead with impact? This immersive 15-hour workshop arms supervisors, HR professionals and team leads with the tools to set SMART goals, coach confidently, and navigate tough performance conversations. You'll practice hands-on with real-world scenarios—learning how to ask the right questions, deliver feedback that works, and align team performance with your organization's bigger picture.

Strategic Human Resource Management (HRM) Fundamentals

Code HRAC 001
Fee \$499 + GST

Discover how a strong foundation in Strategic Human Resource Management can help you maximize the success of your organization and optimize your human capital.

Learn strategic human resource planning techniques, the roles and functions of an HR department, and how an understanding of organizational structures and alignment will boost the effectiveness of your workplace.

NEW



AI in HR

Code HRAC CE04
Fee \$39 + GST

AI is quickly reshaping the landscape of Human Resources, offering tools to streamline processes, enhance decision-making, and improve the employee experience.

This 1-hour webinar provides HR professionals, business owners, and organizational leaders with a greater understanding of how AI is transforming HR practices and what it means moving forward. Participants will explore both the potential and the pitfalls of AI in HR, gaining practical insights into how to leverage these technologies responsibly and effectively.

Personal Interest

Explore a world of exciting opportunities designed to ignite your curiosity! These courses are crafted to enrich your life and help you grow in meaningful ways.

Yukon Master Gardener

Code GARD 010
Fee \$449 + GST

Presented in partnership with the Yukon Agriculture Branch.

Yukon Master Gardener is a standardized course used throughout North America that focuses on building gardening expertise. The Yukon course provides northern examples with a focus on management that is effective for cold climates. A series of local instructors and Yukon Master Gardeners, deliver the content, providing a broad background in plant botany, physiology, taxonomy, soils, compost, outdoor gardening, greenhouse management, lawn care, houseplants, pests and pest control, medicinal plants, woody perennials and ornamental horticulture.

Digital Camera Photography: Capture & Create

Code PHOT CE02
Fee \$349 + GST

Explore the art and science of photography in this hands-on introductory course designed for digital camera users.

Taught by a local nature photographer, this course blends theory, field practice, and post-production editing. Learn how to make the most of your camera settings, capture the beauty of your surroundings, and edit images using accessible software.

This course is perfect for beginners and hobbyists who want to get more out of their digital camera. Whether you love capturing outdoor adventures, telling visual stories, or simply want to take better photos of everyday life, this course will give you the skills and confidence to create stunning images.

Yukon Wildlife Sounds I:

Intro to BioAcoustics

Code NATR CE01

Fee \$259 + GST

This is an introduction to the nature of sound. In this 2-day lecture, field, and course, we will focus on particular attention on animal sound data collection and analysis. This will include the practical use of some of the specialized equipment, like the parabolic microphone, as well as more generalized equipment, like your cellphone. The knowledge and skills that this course will introduce can be of use to you as a nature enthusiasts, in broadening your interaction with the natural world around you, or as a nature-based professional, in providing additional options for environmental monitoring.

NEW

Yukon Wildlife Sounds II:

Sharing Nature's Soundscape

Code NATR CE02

Fee \$199 + GST

Designed as a follow-up to NATR CE01 – Yukon Wildlife Sounds: An Introduction to Bioacoustics, this one-day interactive course explores how wildlife sounds can be shared and interpreted in diverse and creative ways—from research and education to movies, music, meditation, and healing. Participants will discover how natural sounds have been used (and sometimes misused) across industries, with lively examples that highlight the difference between dramatic effect and authentic representation.

Through guided discussion and practical exploration, you'll gain insight into the growing global movement toward authenticity in sound and learn how natural soundscapes can be thoughtfully and ethically shared to inspire curiosity and connection to the natural world.

NEW

Conversational Spanish

Code LANG CE01

Fee \$325 + GST

This course offers a comprehensive introduction to conversational Spanish, focusing on essential language skills and cultural topics. You'll start by learning basic phrases and greetings before exploring practical vocabulary for traveling in Spanish-speaking countries. By the end, you'll be equipped with the foundational skills to communicate in everyday situations.

NEW

Orientation & Navigation

Code TBD

Fee TBD

When your GPS fails, can you still find your way?

In this two-day workshop, you'll learn how to read maps, use a compass, and navigate via landmarks and the stars. Designed for both outdoor enthusiasts and professionals, this hands-on course blends classroom learning with practical field sessions in Yukon's beautiful wilderness. Build confidence, plan routes, and discover the satisfaction of navigating the land in the old-fashioned way — with skill and awareness, not just technology.

Customized courses

Together we can explore how to meet your organization's needs.

Continuing Education

867 668 5200

ce@yukonu.ca

YukonU.ca/CS

Are you looking to provide customized training for your team or staff members? We specialize in developing tailored professional development opportunities—right here in the Yukon.

From initial consultation to delivery, we work with you to design training that aligns with your organization's goals and reflects the northern context. Our courses are flexible in format, timing, and content, and can be delivered in person or online.

Our instructors are experienced professionals with both local and national expertise, using engaging, interactive methods that support real learning and skill development.

We've proudly delivered training for a wide range of clients, including Yukon Government departments, First Nations governments, and corporations across the Territory. Let's work together to help your team grow and succeed.

Northern Social Justice Training



Are you interested in short, interactive training courses about social issues in the Yukon context? Join us for training courses and short webinars on a wide range of topics. Northern Social Justice Training includes courses on topics ranging from awareness and response to crisis, difficult interactions and traumas, to mental health and wellness issues, administrative justice, and Yukon First Nations 101. The courses are intended for:

- Employees working with clients, colleagues, and communities in responding to social issues.
- Anyone interested in the course for their personal or professional development.
- Members of boards or tribunals interested in administrative justice practice, procedures and decision writing. We offer a safe space to ask questions, discuss issues, and explore tools for responding to challenges and possibilities that these issues present.

Don't miss out on course offerings!

Course development and delivery occur throughout the year. Check our website or ask us about other training opportunities. We can customize training to meet organization-specific needs.

YukonU.ca/NISJ
nisj@yukonu.ca
867 456 8589





Caregiving Through Loss and Grief for Family Caregivers and Frontline Professionals

Code JUST CE106

This course helps family and professional caregivers navigate grief—their own and that of those they support. Across five weekly livestreamed sessions, you'll explore the impact of grief, recognize burnout and compassion fatigue, learn mindfulness and stress-reduction strategies, create meaningful grief rituals, and develop practical tools for daily self-care.

Livestreamed over five weeks.

Mental Health First Aid for Northern Peoples

Code JUST 034

This northern version of the Mental Health First Aid Canada course integrates material that reflects the experiences of Aboriginal peoples – First Nation, Inuit, and Metis.

In addition, this course addresses the importance of holism and balance. The whole person – mental, physical, social, emotional, and spiritual – must be considered when providing mental health first aid.

Mental Health First Aid for Northern Peoples is guided by a number of important principles including respect, cooperation, community, harmony, generosity, and resourcefulness.

13 Factors of Psychological Health and Safety

Code JUST CE139

This workshop introduces the foundations of Psychological Health and Safety (PHS) in the workplace. Participants will explore 13 key factors that contribute to a psychologically healthy and safe work environment, including organizational culture, leadership, respect, workload, engagement, and safety.

Through guided discussions and structured activities, participants will brainstorm, evaluate, and plan practical actions to strengthen each factor within their organization. The workshop also includes a bibliography, resource list, and references for continued learning and application.

ASIST – Applied Suicide Intervention Skills Training

Code ASIS 002

This 2-day interactive workshop teaches participants to recognize when someone may have thoughts of suicide and work with them to create a plan that will support their immediate safety. Professionals, volunteers and informal helpers all need to know how to help people with thoughts of suicide in ways that increase their suicide safety. Although ASIST is widely used by healthcare providers, participants don't need any formal training to attend the workshop—anyone 16 or older can learn and use the ASIST model. The workshop features a scientifically proven intervention model, powerful audiovisual learning aids, group discussions, skills practice and development, and a balance of challenge and safety.

Transformational Leadership: Segment A – The Resilient Leader

Code JUST CE137

In this half-day workshop, you will discover how to create the energy, confidence and optimism you want in order to thrive as a leader in your workplace and day-to-day life. The journey starts with debunking myths and maximizing the leadership skills you already have as a steppingstone towards investing valuable time in a broader developmental plan. Come and engage in the process of unleashing your life force. Learn how to design your own mental resiliency practice, a way of being as a leader that will bring you resiliency and optimism, both at work and at home.

This workshop introduces participants to the theory of whole-brain leadership and the EQEX VIDA Entera Resiliency Framework that is designed to foster mental resiliency and optimism.

Transformational Leadership: Segment B – The Resilient Organization

Code JUST CE138

In this half-day workshop, you will discover the art of organizational awareness and explore how to create the conditions to achieve your goals for a healthy and effective workplace. The journey to organizational resiliency starts with getting curious about what is happening for your employees. What aspects of your workplace culture serve the organization well? What aspects of your workplace culture are holding the organization back from reaching its full potential? How do you know? Why does it matter?

This workshop introduces participants to the concept of organizational resiliency using the EQEX VIDA Entera Resiliency Framework to examine the complex interactions that create and shift the culture within an organization.

Navigating Administrative Law

Code JUST CE134

Are you supporting someone who is facing a committee, board or tribunal?
Are you wondering where to start?

In this 1-day course, instructor Jaime Mellott offers a practical, interactive and engaging introduction to administrative law for laypeople. The topics include:

- Administrative Law – what the heck is it?
- How to read a regulation
- File management – keeping track
- Clarifying the issues
- Facts vs. evidence vs. argument
- Matlock for a day – what happens at an administrative law hearing

Navigating Difficult Client Relationships

Code JUST CE120

For those who work in a helping role, it can be very challenging when clients are vulnerable, stressed-out, or quick to engage in conflict. Complicating matters is that difficult dynamics in the relationship are often amplified by different styles of communicating. This workshop reviews what contributes to these challenges, including the intra-personal, inter-personal, and organizational factors. By looking at case studies, participants will learn how to alter their interactions with clients they find difficult, in order to transform unhealthy relational patterns into more positive interactions and outcomes.

Safe Talk

Code ASIS CE03

Safe Talk is a half-day alertness training that prepares anyone 15 or older, regardless of prior experience or training, to become a suicide-alert helper. Most people with thoughts of suicide don't truly want to die, but are struggling with the pain in their lives. Through their words and actions, they invite help to stay alive. safeTALK-trained helpers can recognize these invitations and take action by connecting them with life-saving intervention resources, such as caregivers trained in ASIST.

De-escalating Potentially Violent Situations

Code JUST CE75

For those who work in an environment where there is potential for violence, it is important to develop the skills needed to defuse dangerous situations. This 1-day workshop is designed to teach people to de-escalate potentially violent situations through assertiveness and interpersonal communication. The training will explore how anger and violence interplay, including opportunities for self-assessment of personal communication styles. Participants will develop a clear understanding of how to assess the potential for violence and respond with a diverse set of interpersonal tools and strategies designed to defuse potentially violent situations. The workshop is intended for anyone wanting to learn more about violence and interpersonal strategies useful in de-escalating the imminent threats of violence.

YFN 101

Code YFN 001

Yukon First Nations 101 has been developed to educate students, employees, and the public about the history and culture of First Nations in the Yukon. The course also touches on the cultural values shared among Yukon First Nations today and how to communicate respectfully with First Nation individuals and communities.

NEW

FASD for Frontline Workers

Code FASD CE01

Developed and delivered by Fetal Alcohol Syndrome Society Yukon (FASSY) in 2025, this new training program is designed to equip social service providers in the Yukon with essential knowledge and skills to support individuals affected by Fetal Alcohol Spectrum Disorder (FASD). The course covers foundational knowledge, identification and assessment, intervention strategies, and specialized topics.

Redefining our Elderhood: The Power of Story

Code JUST CE148

Storytelling empowers elders by providing a profound sense of meaning, connection and legacy helping to combat ageism and foster intergenerational bonds through the sharing of personal narratives and life experiences. Through a narrative (storytelling) approach, elders (and elders-in-the-making) can process their life's complexity, find purpose and transmit their wisdom, transforming elderhood from a disempowered state into a valued and fulfilling life stage.

Canadian Red Cross First Aid



First aid skills are applicable in your daily life—both at home and at work—to prepare you to act on, control and manage life's emergencies. Before a professional responder arrives to help, you can make all the difference in helping someone in need.

Yukon University has been offering first aid training across the territory for over 30 years. As an official Red Cross Training Partner, YukonU delivers training for all levels of first aid certification.



**Canadian
Red Cross** **Croix-Rouge
canadienne**

**Training Partner /
Partenaire de formation**

**Explore more course
details and options
online.**

YukonU.ca/first-aid



Blended Standard First Aid/CPR-C

Duration 14 hours (7 hours online)
Code FA CE41
Fee \$185

Increase your scheduling flexibility and reduce the in-class portion for your Standard First Aid (SFA)/cardiopulmonary resuscitation (CPR-C) training by registering for Blended SFA/CPR-C. Complete the online theory-based portion up to 30 days prior to the in-class day. Show proof of completing your online learning when you arrive for the seven-hour in-person training. Learn and practice skills that are evaluated by the instructor, followed by a small in-class 30-question, multiple choice test to receive your Standard First Aid/CPR-C certification.

Standard First Aid/CPR-C

Duration 14 hours
Code FA 003
Fee \$235

This comprehensive, 2-day course offers first aid and cardiopulmonary resuscitation (CPR) skills for those who need training for work requirements or who want more knowledge to respond to emergencies at home. The course covers the latest first aid guidelines, and meets federal and a variety of provincial/territorial regulations for Standard First Aid and CPR, while exceeding competitors' standards by including injury prevention content and AED.

RE PRE Standard First Aid/CPR-C Recertification

Duration 7.5 hours
Code FA 022
Fee \$155

Update and recertify your Standard First Aid/CPR-C certification in this seven-hour course.

Prerequisite: current Standard First Aid/CPR-C certification.

Basic Life Support (BLS)

Duration 4 hours
Code BLS CE01
Fee \$80

This training is designed to build confidence in performing CPR skills in a team environment for professionals with a duty to respond. This includes in-facility care providers, such as nursing staff, care aides, medical and dental professionals as well as pre-hospital care providers, which may include professionals in a fire service, rescue team, sports-medicine, lifeguards, and ski patrol.

Note: one-year certification, formerly known as CPR-HCP.

Basic Life Support Including: Oxygen Therapy & Airway Training

Duration 7 hours
Code BLS CE01
Fee \$95

Remote First Aid/CPR-C

Duration 20 hours
Code WFA 010
Fee \$425

Ever wonder what to do if help is not immediately available if someone is ill or injured? Whether working or enjoying recreational time in the Yukon, learn to apply Standard First Aid/CPR-C skills in remote environments. Understand the perspective of applying these skills in a rural setting versus an urban environment. Focus on shifting your understanding of the environment, decision making, and limited resources. Remote First Aid also offers strategies for providing extended care for up to 24 hours. Suitable for those who work, live, and adventure in remote locations.

NOTE: this course is taught 50 percent outdoors, regardless of weather. Please come prepared for all weather conditions. In addition, wilderness courses require greater physical activity than typical first aid training.

RE PRE Remote First Aid/CPR-C Recertification

Duration 12 hours
Code WFA 012
Fee \$195

Update and recertify your Remote First Aid/CPR-C certification.

NOTE: this course is taught 50 percent outdoors, regardless of weather. Please come prepared for all weather conditions. In addition, wilderness courses require greater physical activity than typical first aid training.

Prerequisite: current Remote First Aid/CPR-C certification.

Wilderness First Aid/CPR-C

Duration 40 hours

Code WFA 011

Fee \$675

Ever wonder what to do if help is not immediately available if someone is ill or injured? Whether working or recreating in the Yukon, learn comprehensive first aid techniques for those who need a higher level of training to work and respond to emergencies in isolated or wilderness settings. Training is also suitable for those who act as guides or supervisors for groups of people. The course covers material in Standard First Aid/CPR-C, plus advanced strategies for providing extended care for more than 24 hours.

NOTE: this course is taught 50 percent outdoors, regardless of weather. Please come prepared for all weather conditions. In addition, wilderness courses require greater physical activity than typical first aid training.

RE Wilderness First Aid/CPR-C PRE Recertification

Duration 20 hours

Code WFA 013

Fee \$350

Update and recertify your Wilderness First Aid/CPR-C certification. This course qualifies for the 40-hour Wilderness First Aid 2018 Guiding Regulations for Yukon's National Parks.

NOTE: this course is taught 50 percent outdoors, regardless of weather. Please come prepared for all weather conditions. In addition, wilderness courses require greater physical activity than typical first aid training.

Prerequisite: current Wilderness First Aid/CPR-C certification.

PRE Emergency Medical Responder – Advanced First Aid

Duration 80 hours

Code EMR 001

Fee \$1,350

This course provides the knowledge and skills necessary in an emergency to help sustain life, reduce pain and minimize the consequences of injury or sudden illness. Emergency Medical Responder (EMR) is for those providing emergency response in a pre-hospital setting and in the workplace: firefighters, law enforcement officers, workplace first aid attendants, and emergency medical services personnel. Meets the Paramedic Association of Canada National Occupational Competency Profile for the practitioner level of EMR. You will need to pick up your *Emergency Care for Professional Responders* textbook two weeks ahead of the class to pre-read.

Prerequisite: current Standard First Aid/CPR-C certification.

RE Emergency Medical PRE Responder Recertification

Duration 40 hours

Code EMR 002

Fee \$725

Update and recertify your Emergency Medical Responder certification. You will need to pick up your *Emergency Care for Professional Responders* textbook two weeks ahead of the class to pre-read.

Prerequisite: current Emergency Medical Responder.



Centre for Northern Innovation in Mining



The Centre for Northern Innovation in Mining (CNIM) offers a wide range of industrial and construction training programs to prepare you for today's workplace. Through an exceptional hands-on learning environment, CNIM programs offer you or your company the skills and expertise to work in growing industries in the Yukon.

Contract Training

We offer contract training for small engine repair, multi-trades, and heavy equipment operator training

YukonU.ca/cnim-contract-training
cnim@yukonu.ca

Learn more about our offerings!

Commercial Driver pathways
YukonU.ca/commercial-driving

Environmental Monitoring Certificate Program
YukonU.ca/envm

Heavy Equipment Operator Training
YukonU.ca/HEO



Commercial Driver Training

With classroom, simulator, in-yard and in-cab learning environments, you will learn off-road backing and coupling maneuvers, vehicle inspection and chain up skills, and drive on-road on public roadways with instructors. Open to Yukoners who are at least 18 years of age, hold a full and unrestricted Class 5 licence, and meet the medical standards.

Class 1 Driver Training

Duration 50 hours

Fee \$9,825 + GST

Class 1 Driving Theory — 16hrs | \$915 + GST

Class 1 Simulator Training — 14hrs | \$910 + GST

Class 1 In-Cab Training — 20hrs | \$8,000 + GST

Class 3 Driver Training

Duration 50 hours

Fee \$4,135 + GST

Class 3 Driving Theory — 12hrs | \$550 + GST

Class 3 Simulator Training — 9hrs | \$585 + GST

Class 3 In-Cab Training — 14hrs | \$3,000 + GST

Short Courses

Air Brakes Endorsement

Duration 20 hours

Fee \$550 + GST

Cargo Securement

Duration 4.5 hours

Fee \$200 + GST

Chaining Up

Duration 4.5 hours

Fee \$200 + GST

Pre-trip Inspections

Duration 12 hours

Fee \$385 + GST

Heavy Trailer Endorsement

Duration 9 hours

Fee \$550 + GST

Simulator Punch Pass

Duration 5/10 hours

Fee \$350/650 + GST

Heavy Equipment Operator Training

Combine classroom and simulator training to prepare for work as a heavy equipment operator. CNIM also offers comprehensive trades training on site to communities or mine operators throughout the Yukon.

Heavy Equipment Operator Training

Check website for course dates and times

Are you a company looking for training opportunities? Prepare your workforce employees as Heavy Equipment Operators! Contract training offered through a combination of theory, simulation, and practical experience.

Your employees will learn in a safe and controlled environment to become a competent, productive machine operator. Following curriculum developed by YukonU and NORCAT, training will include rock truck, loader, dozer, excavator, and grader simulations. Prices may vary. For more information, please email HEOtraining@yukonu.ca.

Skid Steer Loader Operator Training

Duration 2 Days

Fee \$550 + GST

This 2-day blended skid steer training program is designed to teach participants how to safely operate a skid steer loader, covering the mechanics of skid steer movements, as well as federal and provincial regulations and safety requirements. The program includes both theory sessions and practical exercises in the yard, allowing students to gain hands-on experience after each learning module.

Mini Excavator Training

Duration 2 Days

Fee \$550 + GST

This 2-day blended Mini Excavator Training course is designed to teach participants how to safely operate a mini excavator (machines up to 10 tonnes of Curb Weight), covering the mechanics of excavator movements, trenching and digging techniques, as well as federal and territorial regulations and safety requirements. The course combines classroom theory sessions with hands-on practical exercises in a designated field space (permitted gravel pit) allowing students to apply skills immediately after each learning module.

Environmental Monitoring Certificate Program



Flexible. Innovative. Training made for Yukon's mining industry.

The Environmental Monitoring Certificate program equips First Nations students with technical skills and knowledge to conduct environmental monitoring tasks associated with entry-level positions with First Nation or other governments, industry, field researchers, or environmental services companies.

In this program, you will learn a variety of methods to collect and record observations, report them to decision makers in a professional manner, and repeat to look for change over time. The 10 credit courses are modular and are delivered primarily at remote industrial and research locations around the Yukon in camp settings. Courses are complemented with a number of non-credit safety and operator certifications. The program will normally be completed within two years, with eight-day modules delivered approximately every one or two months, allowing you to continue with work and life obligations while earning your certificate. The program focuses on both western scientific and traditional Indigenous methods of monitoring environmental conditions.

Open to First Nations citizens with grade 10-level English and math credits.

Duration	10 credit courses (over 18 months)
Fee	\$15,000 + GST

An amazing program.

(...) It facilitates a well balanced combination of hands-on experience and classroom instruction. A long with the educational components, it has offered me a chance to network with other independent consultants and mine sites."

- Derrick Redies – Kaska Dena Graduating class of 2023

**Explore more
course details and
options online.**

YukonU.ca/envm



Industrial Safety Training



Our comprehensive training programs are designed to deliver industry-standard results, ensuring you receive the necessary certifications to enhance your skills. Whether you seek training for personal growth or to meet workplace requirements, our courses provide the essential hard skills needed in today's environment.

Explore more course details and options online.

YukonU.ca/industrial-safety



Rigging and Hoisting

Code RIGG 001
Fee \$449 + GST

Elevate your skills and ensure workplace safety with our comprehensive 18-hour course. Designed for individuals seeking to enhance their expertise in heavy lifting, this course provides an in-depth introduction to the essential practices and regulations. Explore different types of slings, their uses, and proper storage while building your understanding of hand signals, various knots, bends, and hitches.

Workplace Hazardous Materials Information System (WHMIS)

Code WHMS 001
Fee \$95 + GST

Stay compliant with current WHMIS training requirements and protect yourself against controlled products and hazardous materials in the workplace. Our comprehensive ½ day course equips participants with the essential knowledge and skills needed to maintain a safe and compliant work environment.

Transportation of Dangerous Goods (TDG)

Code TDG 001
Fee \$95 + GST

Legislation mandates that all individuals involved in transporting dangerous goods acquire the essential skills and knowledge covered in this ½ day course. By enrolling in this program, you will safeguard yourself and the public by learning how to prevent hazardous incidents and fulfill your responsibilities as a shipper or handler of dangerous goods.

Fall Protection

Code SAFE 005
Fee \$195 + GST

Ensure your safety and compliance with our intensive, one-day course. Designed for individuals who work at heights, this program provides comprehensive training on the use and maintenance of fall protection systems.

Confined Space Entry

Code CNSP 001
Fee \$195 + GST

Our Confined Space Entry course is designed to equip you with the knowledge and skills necessary to maintain productivity, reduce injuries, and save lives by recognizing confined spaces and understanding the associated hazards.

Pre-requisite: current Fall Protection certification

Crane Operator

Code RIGG CE03
Fee \$295 + GST

Elevate your skills and ensure workplace safety with our 2-day crane operator course. Designed for individuals seeking to enhance their competency, this program provides a thorough introduction to safe crane operations, essential rigging and hoisting practices, and heavy lifting techniques. Offered in partnership with WCB, this course is currently subsidized and offered at a subsidized rate.

Pre-requisite: current Rigging and Hoisting



Introduction to Erosion and Sediment Control

Code SOIL 002
Fee \$399 + GST

Delivered in partnership with EDI Environmental Dynamics Inc, this one-day course will provide participants with an understanding of erosion and sediment control definitions, concepts, and techniques to allow them to make better decisions in planning, implementing, and inspecting development projects. This course is designed to instruct planning and operations staff, equipment operators, road construction and maintenance staff, consultants, field workers, and government regulatory officials in the proper management and installation of erosion and sediment control techniques.

FOODSAFE Level 1

Code HLTH 004
Fee \$125 + GST

Ensure the highest standards of food safety and sanitation with our FOODSAFE Level 1 course. Designed specifically for front line food service workers, including cooks, servers, bussers, dishwashers, and deli workers, this comprehensive program covers all critical aspects of food handling and worker safety.

RPAS/Drone Complete Advanced Pilot Training & Certification

Code AIR CE02
Fee \$1,895 + GST

Remotely Piloted Aircraft Systems (RPAS) or Unmanned Aerial Vehicles (UAVs) are commonly known as drones and have become a vital tool across various industries due to their versatility, efficiency, and accessibility.

This course will introduce you to the fundamentals of drone technology, including design, operation, and navigation. Whether you're a hobbyist or a professional, this course will equip you with the essential knowledge to operate RPAS or UAVs safely and effectively.

This is a starting point for the Transport Canada Advanced RPAS Pilot Certificate and will prepare students for Transport Canada's exam and flight review requirements.

RPAS/Drone Complex Pilot Training & Certification

Code AIR CE03
Fee \$1,895 + GST

This RPAS/Drone Complex Pilot Training & Certification course allows students to develop skills necessary for specific, higher-level certification for advanced drone operations such as Beyond Visual Line of Sight (BVLOS). A final in-person flight review is required to complete the certification.

Prerequisite: *RPAS/Drone Complete Advanced Pilot Training & Certificate to enroll in the complex pilot training course.*

Chainsaw

Code CHAI 001
Fee \$725 + GST

This comprehensive 2-day course provides students with a solid foundation in chainsaw operation, including essential techniques for minor repairs and maintenance. Participants will learn how to select the appropriate chainsaw for various tasks and gain practical experience with limbing and bucking. The course also covers key safety protocols, work standards, and the identification of hazardous situations. Students will benefit from hands-on training in the field, ensuring they develop both the technical skills and safety awareness needed for effective chainsaw use.

Powder-Actuated Tools

Check website for details

Ensure compliance with Yukon Occupational Health and Safety regulations and enhance your skills with our comprehensive Powder-Actuated Tools Course. This program is essential for anyone who operates powder-actuated tools, providing the necessary knowledge and certification to work safely and effectively.

Innovation & Entrepreneurship

I&E supports Yukoners to test simple, bold—and sometimes crazy—ideas, and grow businesses that make positive impacts.

The I&E team is here to support you from concept to commercialization with access to funding, resources, expertise, and incubation.

Visit us at the Northlight Innovation Hub in downtown Whitehorse, where you can connect and collaborate within the vibrant Yukon small business community.

If you're based outside Whitehorse, we offer flexible options to work remotely, while remaining connected to our supportive community.

Any of our programs, services, and supports can be accessed year-round by emailing us and setting up a time to meet and chat. We will help you to find the right supports and prepare your application.



Yukon Communities Small Business Network

You are devoted to serving your community and we are devoted to supporting you. Whether you're passionate about a craft or hobby, or you already own a small business—everything from woodcutting to catering—we support flexible entrepreneurship programming customized to your needs.

I&E works with local partners throughout Yukon communities to offer you workshops and skills-development so you can do what you do best, in a way that is financially sustainable. We work with YukonU's Continuing Studies Division, community campuses, and partners throughout the territory to adapt tools and custom training in a culturally relevant way to help you thrive wherever you call home.

YukonU.ca/communities-small-business-network

Innovation Fund

We believe Yukoners are natural innovators, and we celebrate the relationship between tradition and innovation in the North. We work with innovators who are sparking the way forward with simple solutions and bold advancements in healthcare, environment, traditional crafts, housing, energy, education, and AI applications that make life easier for everyone. If you can dream it, we're here to help turn your idea into reality!

Whether you need \$1,000 or \$50,000 to get your project started, we are here to dive into the initial assessment with you.

YukonU.ca/innovation-fund



IncubateNorth

Leap into the next stage of your business growth! Our 12–18 month incubation program is designed for founders who have initial traction and sales, and are ready to scale locally, nationally, and/or internationally.

Access custom coaching and a community of support in downtown Whitehorse, or remotely from anywhere in the Yukon. Our flexible program offers one-on-one advice, kickstart funding, mental health support, 24/7 access to office space, brand exposure, marketing, video, bookkeeping, and much more. The IncubateNorth community will support you to get your message, products, and services into the world.

YukonU.ca/incubatenorth



Summer Biz School

Learn the practical skills to run your own small business! Our free, part-time program teaches the foundations of entrepreneurship and provides up to \$2,000 for youth aged 17–30 to launch your dream business.

From May–July, you'll join a community of peers, mentors, and special guest instructors who will support you to grow your confidence, leadership skills, and network.

It's a one-of-a-kind journey of self-discovery, and peer connections, and an opportunity to create meaningful impact in your community.

YukonU.ca/summer-biz-school

Visit us and get in touch

2180 2nd Ave, (Door C)
Whitehorse, YT Y1A 5N6
867 668 8759
innovation@yukonu.ca
YukonU.ca/innovation



Wrap-around Innovation Services

Knowledge is power—and when you're starting a business solo or as a small team, it's impossible to know everything yourself. This is where I&E can help by working with you to identify upcoming project steps or challenges in commercializing your innovation; connecting you to a network of experts, advisors, mentors; or paying professional fees for specialists to support you on your project—such as legal, accounting, human resources, engineering, computer programming, user interface design (UI/UX), and more.

YukonU.ca/wrap-around-services

Youth STEAM and Trades Programming



Science • Technology • Engineering • Art • Math • Trades

We are excited to offer Winter programming that engages youth ages 6-19 and educators in science, technology, engineering, art, math (STEAM), and trades. Our programming provides fun, engaging, culturally enriched activities that encourages children and youth to explore their sense of wonder. Youth are introduced to hands-on, place-based activities that promotes discovery, rewards curiosity, and leaves children amazed at what they can do.

Our vision is to spark a sense of curiosity to a diverse group of youth across the territory so that Yukoners from all backgrounds are represented and feel empowered in STEAM and trades.

Our programs are made possible through generous funding from EleV, Actua, and the Yukon Government.

Support available for integrating more STEAM activities.

Do you know someone who wants to integrate Yukon-inspired place-based STEAM activities into their work? Let them know we'd love to support them!

E-mail us for more information.

camps@yukonu.ca



Upcoming programming

Winter After-School Clubs

From January to May 2026, we will run free weekly STEAM and trades-themed after-school clubs, both in Whitehorse and in the communities.

In-School Workshops

From September to June, we will be offering free, place-based, Yukon-specific STEAM themed in-school workshops, both in Whitehorse and in the communities.



Professional Development

Our program will be offering professional development events for educators and youth-serving organizations centered on developing and facilitating STEAM activities for their programming and in their classrooms. Our workshops will spark inspiration and support educators and youth workers in delivering engaging STEAM content to the youth they work with.

Summer Camps

Our program will deliver summer camps in 2026. Information will be available mid-February; registration will open in March. Keep an eye on the our website!



Call out for STEAM and trades professionals

If you are a professional working in a STEAM or trades field and want to express your passion for youth in a short workshop or guest visit, we would love to have you! Please contact us at camps@yukonu.ca.

Call out for STEAM and trades facilitators

We will be hiring a new cohort of after-school facilitators in September. This job will be posted in late August; if you are high school or university-aged and are interested in STEAM, trades, or education we encourage you to apply. Contact us at camps@yukonu.ca if you have any questions!

For the most up-to-date information on our programming, follow us on Facebook and Instagram [@yukonuyouth](https://www.facebook.com/yukonuyouth) or check YukonU.ca/YMM.

First Nations Governance-Building Workshops

Through interactive, activity-based learning, YukonU First Nations Governance-Building Workshops will help you build the skills, tools, and abilities necessary for effective governance and administration in First Nation and northern settings.

YukonU will bring the learning to your community with a range of two to five-day development workshops led by instructors with deep expertise in their field and a passion for sharing knowledge. The workshops allow First Nation governments—as well as northern governments or non-profit organizations seeking to grow their First Nations perspectives—to build capacity in service of their nation or community.



Workshops include

- Intro to First Nations Governance and Public Administration
- Understanding Land Claims
- Intergovernmental Relations
- Financial Management
- Policy in the North
- Strategic Planning
- Trust Fundamentals
- Human Resources
- Communications
- Community Economic Development
- Power and Influence
- Theory and Practice of Negotiations
- Organizational and Community Wellness
- Youth First Nation Leadership Training (3 days)
- First Nations Leadership Training (3–5 customized days)

Together we thrive on the Traditional Territories of the 14 Yukon First Nations.

Yukon University is thankful to the Yukon First Nations for empowering students, staff, faculty, and administration to teach, live, and learn on their Traditional Territories. We acknowledge that Yukon First Nations are the traditional keepers of this land and we are grateful for the collaboration and guidance that supports the delivery of inspirational and exceptional experiences for YukonU students. We look forward to continuing and deepening these important partnerships for many years to come.

Contact us to learn more.

Our team will work with you to plan the workshop that suits your needs, where and when you want it.

Haley Mitander, First Nations Initiatives

867 668 8775

hmitander@yukonu.ca

YukonU.ca/fnworkshops



The Older Workers Program

This program supports **unemployed or underemployed Yukoners**, between the ages of **50 to 70**, to:

- Find meaningful employment and/or pursue further education or training;
- Increase their employability and development of transferrable skills; and
- Improve their wellbeing, community connections and access to services and support.

The Program is student-centered, group-based and is 13-weeks in duration. The core curriculum includes computer training, self-exploration, health and wellness, job search, resume writing, interview skills, workplace safety training, community building and a 4-week work placement.

Date	Jan 12 – April 10, 2026
Time	Mon-Fri • 9am – 3pm
Work placement	March
Fee	FREE
Applications	Accepted year round
Application review	Apr/May, Aug and Nov/Dec



Application criteria

- 50–70 years of age
- Unemployed or under-employed
- Legally entitled to work in Canada
- Experience barriers to employment
- Due to limited seats, there is a selection process for eligible applicants.

Notes

- The Older Workers' Program application is free (the application process and fee for YukonU academic programs doesn't apply).
- All applicants will be interviewed in person or over the phone.
- There is no tuition/fee for the program and participants receive a small stipend.

Application process

Applications can be completed and more information can be found by:

Email – tiow@yukonu.ca
In person at **room A2315 or C1310**.

Applications can also be completed over the phone at **867 332 7079**

For more information, contact us.

Joel Macht or Polly Madsen
tiow@yukonu.ca
867 332 7079

Yukon Water & Wastewater Operator Program

What is YWWOP?

Our courses will help you gain the skills needed to work in the drinking water and wastewater sectors.

We offer a range of courses designed to meet the needs of new and prospective water and wastewater operators, as well as current operators working within governments (municipal, territorial, federal, or First Nation,) and private businesses (e.g. mining, water delivery).

Our Mobile Water Treatment Plant offers learning opportunities that will prepare you for working in real-world situations.

Careers

- Water treatment plant operator
- Water distribution system operator
- Wastewater collection system operator
- Wastewater treatment plant operator

Pathways

Small System Operator (systems serving 500 people or less)

1. One-week YukonU course
2. Fifty hours of related hands-on experience
 - Can be achieved by completing a two-week YukonU course in our Mobile Water Treatment Plant
3. EOCP Certification Exam

Your journey starts here.

YukonU.ca/YWWOP

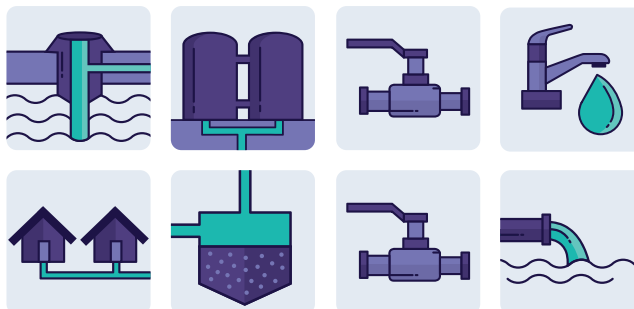


What does a career in water and wastewater look like?

Operators run and maintain the systems that provide clean drinking water to communities and/or the systems that remove and treat wastewater. These systems include wells, pumps, water treatment equipment, and piping networks.

Operator duties include water sampling and testing, equipment startup and shutdowns, communication with the public, piping and equipment repairs, system troubleshooting, and more.

The water and wastewater sectors are rapidly changing and growing career areas with shortages of qualified workers to fill positions.



Level 1 Operator

1. Proof of Grade 12 or equivalent
2. One-week YukonU course
3. Twelve months related hands-on experience, which could include:
 - Municipal or community water and/or wastewater experience (eg. labourer, operator in training, etc.)
 - Maintenance, laboratories, and other water and pollution control experience
 - Allied trades (eg. plumber, millwright, etc.)
 - Other similar operating experience (eg. commissioning water and/or wastewater systems while working for a contractor)
4. EOCP Certification Exam

ed2go Online Courses

Access hundreds of courses at the click of a button.

Do you want to learn a new language? Master a computer application? Find out how to publish an online book? Take a math refresher?

Work at your own pace and around your own schedule and discover the difference this flexibility can make to your learning. Lessons are instructor-led and project-oriented, providing you access to expert help when you need it. Discussion forums with fellow students are available online, 24 hours a day. While

class sessions run on a weekly basis, you can log in and view the core lesson at your convenience.

Browse ed2go.com/yukon for your next course and change your life for the better with online learning.



Sample courses

Business skills

- communications and writing
- accounting and finance
- office software
- management and leadership
- small business operations
- non-profit
- project management
- sales and marketing

College readiness

- math
- science

Design and composition

- digital photography
- graphic and web design
- animation
- interior design

Health and fitness

- medical terminology
- nutrition sciences
- veterinary assistant
- women's health

Hospitality

- event coordinating
- catering

Legal

- paralegal
- real estate law
- employment law

Arts and personal wellness

- languages
- creative writing
- pain management

Technology

- cloud computing
- security certification
- database management
- networking and communications
- C++ programming
- SQL, Java, or PHP
- blogging and podcasting

Learn **what you want, when you want.**

- instructor-led courses and/or self-paced
- six-week format
- sessions start monthly
- interactive environment
- courses start at \$189 + GST

Visit ed2go.com/yukon

YukonU Community Campuses

Access a broad range of learning opportunities from the Yukon University campus in your community—from continuing studies courses (YukonU.ca/CS), career and job readiness programs (YukonU.ca/programs), to access pathways (YukonU.ca/ASD) for university programs.

Campuses support remote learning courses and online connectivity to courses for YukonU certificate, diploma, and degree programs. Remote or online courses offer academic, personal, and IT support throughout your program.

On-request training

Rural YukonU campuses also provide customized and on-request contract training courses for individuals, organizations, governments, or businesses in a variety of areas, including:

Workplace safety

- Wildlife Avoidance and Control
- All-Terrain Vehicle (ATV)
- Snowmobile
- Outdoor Survival Winter
- Outdoor Survival Summer
- Basic Chainsaw
- Danger Trees
- Safe Worker Field Operations: Intermediate
- Chainsaw Safety and Maintenance
- Safety and Maintenance
- Indoor Top Rope Climbing/Bouldering Activity Leader
- Outdoor Top Rope Climbing Activity Leader

Governance and management training

- Understanding and Interpreting Final Agreements
- Land and Resource Asset Management
- Leading Teams and Boards

From the land/place-based Adult Basic Education (ABE) credit training with compressed timeline

- English 030
- English 050
- Science 030
- Mathematics 030

Outdoor technical skills training for recreation

- Introduction to Rock Climbing Skills
- Introduction to Ice Climbing Skills
- Introduction to Rope Rescue
- Wilderness Survival
- Wilderness Navigation
- Introduction to Mountain Travel
- Yukon Resiliency Training

Home-based entrepreneurship

- Sewing Skills Development
- Woodcutter Operations
- Geo and Experiential Tourism
- Lifestyle Sustainability

The fine print

First come, first served

YukonU processes registrations on a first come, first served basis. We keep class sizes small to provide you with a quality educational experience. Register early to secure your spot!

Course cancellation

There are minimum registration numbers needed for courses to run. If there is low registration by the registration deadline, the course may be cancelled. If a course is cancelled due to low enrollment or other unforeseen circumstances, you will be given the choice of a refund, a transfer into another scheduling of the course, or a credit towards another YukonU Continuing Studies course.

Registration deadline

The registration deadline is typically seven business days prior to the course start date. You may register after the registration deadline. Some courses have unique registration deadlines—be sure to check.

Course fees

You must pay all course fees when you register. Payment can be made by Visa, Mastercard, Amex, cash, debit, cheque, money order, or purchase order. Post-dated cheques are not accepted. Your registration will be complete only after your payment has been processed.

Withdrawing from a course

If you need to withdraw from a course, please notify the Admissions Office in person or by telephone (867 668 8710) seven days prior to the course start date to allow for a refund.

Withdrawal refund policy

A refund is only available if you withdraw from a course seven or more days prior to the course start date. Refunds will be processed by the Cashier's Office.

How to pay

All payments for courses go to the Cashier's Office. Contact **867 456 8673** or **cashier@yukonu.ca** with the best time for a call back to process the payment.

Contact us for more information about Continuing Studies courses: **867 668 5200** or **ce@yukonu.ca**



Continuing Studies

867 668 5200
ce@yukonu.ca
YukonU.ca/CS

