Yukon University Statement of Qualifications Network Administrator

Department: IT Services United Whitehorse Date: July 2023

Essential Qualifications (assessed in screening process)

Education and Training Post-secondary Information Technology

education/certification and / or related diploma / degree

Demonstrated Abilities

Experience maintaining network infrastructure

Experience in managing and prioritizing Network Traffic Experience in managing networks (LAN, WAN, WLAN) Experience in managing network security/firewalls

<u>Desirable Assets/skills</u> Industry Related Certification (CCNA, CCNP)

Rated Qualifications (factors assessed through interview, etc.)

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Knowledge:

- K.1 Of network fundamentals and architecture
- K.2 Of network operating systems
- K.3 Of application security considerations
- K.4 Of change management principles, processes, and procedures
- K.5 Of VPN's (IPSEC and SSL)
- K.6 Of network protocols

Abilities:

- A.1 Effective problem analysis/resolution skills
- A.2 Ability of translate user requirement into technical specifications (and vice versa)
- A.3 Ability if create and maintain clear and accurate system documentation
- A.4 Ability to design and implement new networks
- A.5 Ability to troubleshoot with end users and team members to resolve complex network and system issues

Personal Suitability:

- PS.1 Ability to work independently and to take initiative in solving problems.
- PS.2 Effective interpersonal skills particularly in a multicultural context.
- PS.3 Strong organizational skills
- PS.4 Flexibility and adaptability to changing work demands and deadlines
- PS.5 Strong oral and written communication skills.
- PS.6 Strong customer service focus.
- PS.7 Ability to work as part of a small team, including sharing of responsibilities